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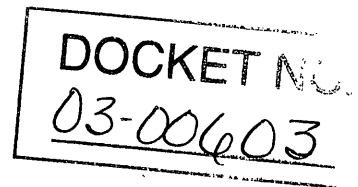
October 31, 2003

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THE REGULATORY AUTHORITY
TELECOMMUNICATIONS DIVISION

Mr. Joe Werner, Chief
Telecommunications Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

03.1210



Dear Mr. Werner:

SUBJECT: Tariff Filing to Establish the BellSouth® Zero Minus Charge

Attached is the following tariff of BellSouth® Telecommunications, Inc., issued October 31, 2003 with an effective date of December 1, 2003.

General Subscriber Services Tariff

Section A3	Contents - Eighth Revised Page 2
Section A3.14	Fourth Revised Page 55
Section A3.15	First Revised Page 55.1

This filing establishes the BellSouth® Zero Minus charge. Additional details are located in the attached Executive Summary.

We appreciate your returning a receipted copy as evidence of this tariff filing. Please call Kathy Sager at 214-4150 if you have any questions or wish to discuss.

Yours truly,

Attachments

EXECUTIVE SUMMARY

Introduction of New Rate Element
Charging for Providing Certain Operator Services
When Customers Dial Zero Minus (0-)

This filing introduces a new rate element for charging \$0.95 when a customer dials zero and no other digits (0-) and then requests of and receives from BellSouth's Operator one of the following: Area Code, Place Name, Ring Back or Operator Dialing of an 800, 888, 877 or 855 number.

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.11	Reserved For Future Use	53.1	
A3.12	Network Access Register Usage Package	53.1	
A3.12.1	General	53.1	
A3.12.2	Regulations And Application Of Rates	53.1	
A3.12.3	Rates	54	
A3.13	Directory Assistance Service	54.1	
A3.13.1	General	54.1	
A3.13.2	Application of Rates, Exemptions and Call Allowances	54.1	
A3.13.3	Rates and Charges	54.1	
A3.14	Operator Assisted Local Calls And Local Calling Card Service Calls	55	
A3.14.1	General	55	
A3.14.2	Application Of Rates	55	
A3.14.3	Service Charges	55	
A3.15	Local Operator Verification/Interruption Service	55.1	(T)
A3.15.1	General	55.1	(T)
A3.15.2	Application Of Charges	55.1	(T)
A3.15.3	Rates	56	
A3.16	Reserved For Future Use	56	
A3.17	Auxiliary Line Service (Inward Service)	56	
A3.17.1	General	56	
A3.18	Concession Service	56	
A3.18.1	General	56	
A3.18.2	Charitable Institutions	57	
A3.18.3	Churches and Clergymen (Obsoleted – See Section A103.18)	57	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls And Local Calling Card Service Calls

This service is a Flex-Price service and is regulated under terms and conditions as described in A2.3.26 of this Tariff.

A3.14.1 General

- A. When the caller requests operator assistance and the call is completed within the local calling area, a service charge will be applied except as specified in A3.14.2.A.

A3.14.2 Application Of Charges

- A. The appropriate service charge for local operator assistance, as specified in A3.14.3, will be applied to each completed call except
1. For calls to the Company for official telephone business;
 2. For emergency calls to agency type telephone numbers, such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations, and to any emergency medical number;
 3. When the caller identifies himself as being handicapped and unable to place the call due to his handicap; or
 4. When the caller advises he has had service trouble in reaching the terminating number
- B. The call may be billed to the originating individual line, local calling card number, third number, collect, or any other special Company-approved identification number.

A3.14.3 Service Charges

- A. A service charge will be applied for each "completed" local operator assistance call as follows:

	Charge	USOC	
1. Station-to-Station			
(a) Dial Calling Card	\$.80	NA	
(b) Operator	2.25	NA	
2. Person-to-Person			
(a) Each	4.90	NA	(N)
3. Zero Minus Charge ¹			
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	.95	NA	(N)

- B. The charge specified in 1. following, for Inmate Coin Service, will apply only to inmate calls. These calls are to be restricted to outgoing, collect, coinless generated calls made from Penal Institutions. The service charge will be applied for each "completed" local operator assistance call as follows:

1. Station-to-Station		
(a) Operator (collect only)	.50	NA

Note 1: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

(N)

(M)

EFFECTIVE: December 1, 2003

A3. BASIC LOCAL EXCHANGE SERVICE

A3.15 Local Operator Verification/Interruption Service

(M)

A3.15.1 General

(M)

Verification Service provides operator assistance in determining if a called line is in use. Interruption Service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "O" Operator.

(M)

A3.15.2 Application Of Charges

(M)

- A. The charges specified in A3.15.3. following will apply to all requests except:
1. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
2. Emergency requests in which the caller identifies that the request is to
- a. an official public emergency agency,
- b. an emergency medical number, or
- c. privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
3. Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.
4. Requests from railroad companies where loss of property, including loss of employee wages, is involved. For the interruption charge to be waived, a listing of telephone numbers from which the interruptions originate must be on file with the Company prior to the call interruption.
- B. Verification: A charge applies each time the operator verifies a called line and hears voice communication.
- C. Interruption: A charge applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.
- D. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies
- E. The charges for Verify/Interrupt service are in addition to any applicable message rates.

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